

# EMERALD GRANDE™ at HARBORWALK™ VILLAGE

1. **Has the stay at home order been lifted?**

As of Monday, May 4th the stay at home order in the state of Florida has been lifted. Following social distancing guidelines is still recommended.

2. **Is the area under any sort of curfew or restrictions?**

There are currently no travel advisories or curfews in Destin-Fort Walton Beach. On Monday, May 4th the state of Florida entered into Phase I of the Governor's "Safe. Smart. Step-by-Step. Plan" to re-open. While restaurants and businesses are permitted to begin operating with limited capacities, vulnerable individuals should avoid close contact with people outside the home, and everyone is advised to continue maximizing physical distance from others.

3. **Are the beaches open?**

Yes, Okaloosa County and Destin beaches are now open from dawn until dusk. This includes public and private beaches; restrooms; beach accessways; parking areas solely for accessing beaches; county and city beachfront parks; trails; Marler Park; and the Okaloosa Island Fishing Pier. The Okaloosa area of the Gulf Islands National Seashore has also re-opened as has Henderson Beach State Park's beach access and parking.

4. **Are restaurants open?**

Effective Monday, May 18th, restaurants are permitted to open their dining rooms at 50% capacity and offer outdoor seating, pending the tables are six feet apart. A number of local restaurants will continue offering curbside pickup and delivery services as well.

5. **Are grocery stores open?**

Our local grocery stores are open and restocking as products become available. Select items such as paper goods, hand sanitizer, cleaning products, and some household items are limited, and some stores have adjusted their hours and operations.

**6. What is your cancellation policy?**

- a. **Existing Reservations** | All reservations that are scheduled for arrival on or before June 30, 2020, can be changed or cancelled at no charge.
- b. **New Reservations** | All reservations booked between today and June 30, 2020, for any future arrival date canceled before the final payment due date (two weeks prior to the arrival date) will result in a loss equal to the advanced rental payment (50% of the rent). Reservations canceled after the final payment due date will result in the forfeiture of the full advance rental payments and any other payments or deposits. Changes in reservation must be requested prior to the final payment due date. Changes to reservations after the final due date are not permitted.

**7. What amenities are open?**

- a. Outdoor & Indoor Pool
- b. Sunset Deck and Hot Tub
- c. Beach Shuttle & Beach Services
- d. Grande Vista Bar & Grille | Dine-In or Take-Out Only
- e. The Spa at the Emerald Grande
- f. Fitness Center
- g. Grande Vista Shoppe

**8. What is the Summer event schedule?**

- a. Cirque du HarborWalk | Every Tuesday through August 11<sup>th</sup>
- b. All-American Thursday Night | Every Thursday through August 13<sup>th</sup>
- c. Rock the Docks | Every Saturday through August 15<sup>th</sup>

**For more details, click [HERE](#).**